

Micron Global People Services (208) 368-4748 or (800) 336-8918
[Create a case on PeopleNow](#)
micron.com/careers/benefits (outside the Micron firewall)

Medical Plans (all PPO plans & all High Deductible plans):

Blue Cross of Idaho Customer Service (800) 358-5527
 Blue Cross of Idaho Care Guide.....(833)-865-3455
 Blue Cross of Idaho Provider Locator (800) 810-2583
 Blue Cross of Idaho Hospital Pre-authorization.....(800) 358-5527
www.bcidaho.com
mymicroncareguide@bcidaho.com

Medical Plan: Kaiser Permanente HMO (Longmont, Atlanta, Manassas, San Jose & Folsom Only)

San Jose & Folsom Customer Service and Provider Locator..... (800) 464-4000
 Manassas Customer Service and Provider Locator.....(800)777-7902
 Atlanta Customer Service and Provider Locator.....(888)865-5813
 Longmont Customer Service and Provider Locator.....(800)-632-9700
www.kp.org

Medical Plan: Cigna International Plan (Expats, Inpats, and EIBT Only)

Customer Service and Provider Locator..... 1-800-441-2668 or
 collect (302) 797-3100
www.cignaenvoy.com

Dental Plan and Dental Plus Plan

Blue Cross of Idaho Customer Service and Provider Locator..... (208) 286-3410
 or (800) 358-5527
www.bcidaho.com

Willamette Dental Blue Plan

Customer Service..... (855) 433-6825
www.willamettedental.com

Delta Dental Plan

Customer Service..... (800) 356-7586
www.deltadental.com

Vision Plan and Vision Choice Plan

VSP Customer Service and Provider Locator.....(800) 877-7195
www.vsp.com

Life and AD&D Insurance Plans

Hartford Life and Accident Insurance Customer Service.....(800) 523-2233

Business Travel and Accident Insurance Plan

Chubb Group of Insurance Companies(800) 252-4670

Short Term Disability Plan

Matrix Absence Management Customer Service & Claim Submission..(877) 202-0055
www.matrixabsence.com

Long Term Disability Plan, Long Term Disability Buy-Up Plan, Accident Injury Plan, and Critical Illness Plan

Reliance Standard Life Insurance Customer Service.....(800) 644-1103
www.matrixabsence.com
www.reliancestandard.com/micron/

Flexible Spending Account Plans (Health Care, Day Care, Limited Purpose)

Flores & Associates.....(800)532-3327
www.flores247.com

Health Savings Account

Fidelity Customer Service.....(800) 835-5098
www.netbenefits.com

Retirement at Micron (RAM) 401(k) Plan

Fidelity Customer Service.....(800) 835-5098
www.401k.com

Employee Assistance Plan (EAP)

Guidance Resources (ComPsych).....(844) 470-5745
www.guidanceresources.com
Total Wellness (onsite and voucher flu shots).....(888) 434-4358 x127
<https://www.totalwellnesshealth.com/pharmacy-2/>

Clinic Plan

Crossover Health - Micron Family Health Center Boise, ID.....(208) 368-5656
www.crossoverhealth.com

COBRA Administration

WEX (formerly) benefitexpress.....(877) 837-5017
www.mypremiumbill.com

Early Cancer Detection Plan

GRAIL.....(833) 694-2553
www.galleri.com/Micron

Medical Plan: Cigna Medical Benefits Abroad (Business Travelers and short-term assignees only)

Customer Service and Provider Locator.....1-800-243-1348
www.cignaenvoy.com